

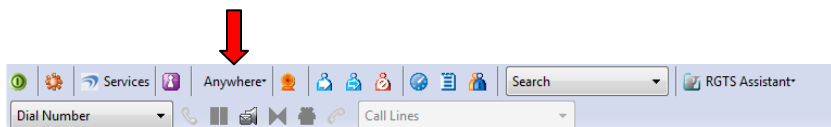
ROCKVoice Broadworks Anywhere

Broadworks Anywhere enables end-users to designate a single phone number for all incoming and outgoing calls, regardless of which phone they are currently using — mobile, office PBX, home, etc.

Calls to a single number ring all phones and the user is free to answer on any device. Once a call is active on the single number, the user is free to pickup any other device and continue the conversation uninterrupted.

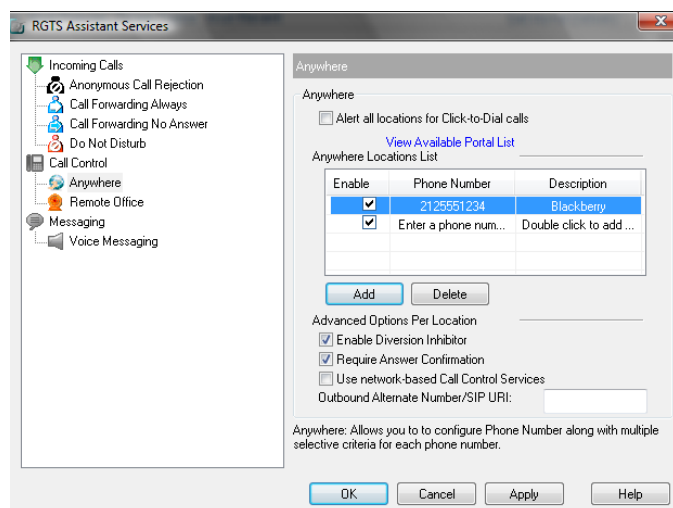
This document provides step-by-step instructions for configuring the Broadworks Anywhere feature.

Open Broadworks Anywhere Configuration Window



1. Click on **ANYWHERE** from the toolbar and select “Configure.” (See above)

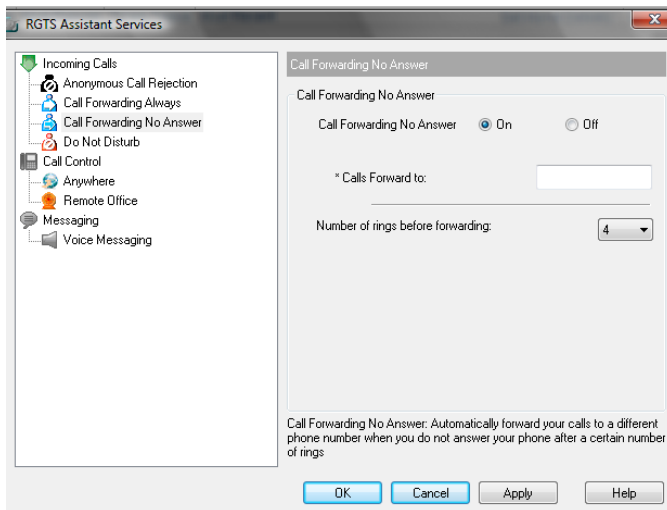
Configure Broadworks Anywhere



1. Click on **ADD** to enter a new number.
2. In the newly created row, double click on the *Phone Number* field and enter the 10-digit number.
3. In the *Description* field, enter a common description for this number that you recognize such as “blackberry,” “mobile,” “home,” etc.

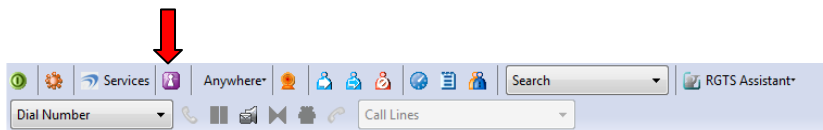
4. (Optional) Under *Advanced Options Per Location*, select **Require Answer Confirmation** to ensure any non-answered calls are directed to your desktop phone’s voicemail system.
5. Click **APPLY** to save the settings.
6. Change the number of rings before forwarding from 3 to 4 within the *Call Forward No Answer* section of the Services window. (See below for details)

Change the Number of Rings before forwarding



1. Click on *Call Forwarding No Answer* on the left side of the window.
2. Select the **ON** radio button to activate this feature.
3. Set the ring count in the “Number of rings before forwarding” field to four (4).
4. Select the **OFF** radio button.
5. Click **APPLY** to save the settings.
6. Click **OK**.

Configure Advanced Rules for Broadworks Anywhere (Optional)



1. Click on the web portal login icon from the toolbar on your web browser (See above).

Profile Calling Features My Calls Utilities

View and update your call services settings

Service type: All Services

Incoming Calls

Anonymous Call Rejection On Off

Call Forwarding Always On Off
 Play Ring Reminder when a call is forwarded

Call Forward No Answer On Off
 Number of rings before forwarding: 3

Call Forward Not Reachable On Off

Call Forwarding Selective Service is Off

Do Not Disturb On Off Play Ring Reminder when a call is blocked

Simultaneous Ring Personal On Off
 Phone numbers populated: 0

Outgoing Calls

Personal Phone List

Speed Dial 100 Speed Dial 100 Dialing Prefix: #

Call Control

BroadWorks Anywhere 1 number(s) configured

Call Transfer

Call Waiting On Off

Music On Hold On Off

Remote Office On Off

Calling Plans

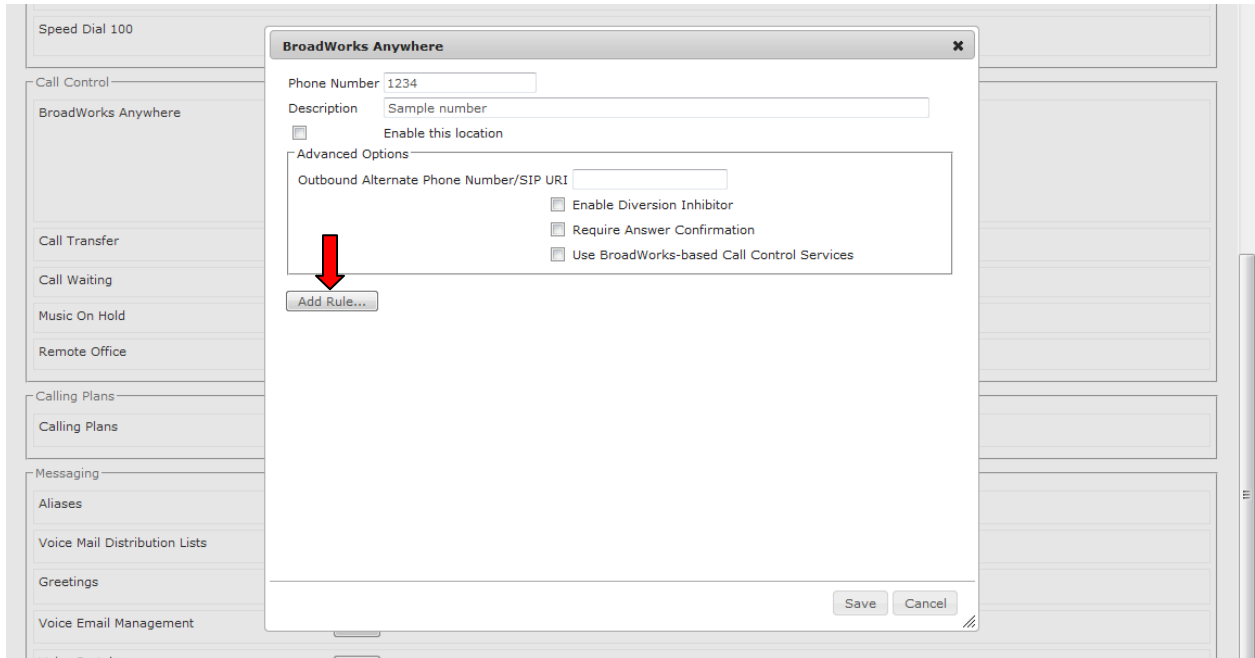
1. On the *Calling Features* tab, scroll to the *Call Control Section* of the page and click on **VIEW** next to *Broadworks Anywhere*.

Call Control

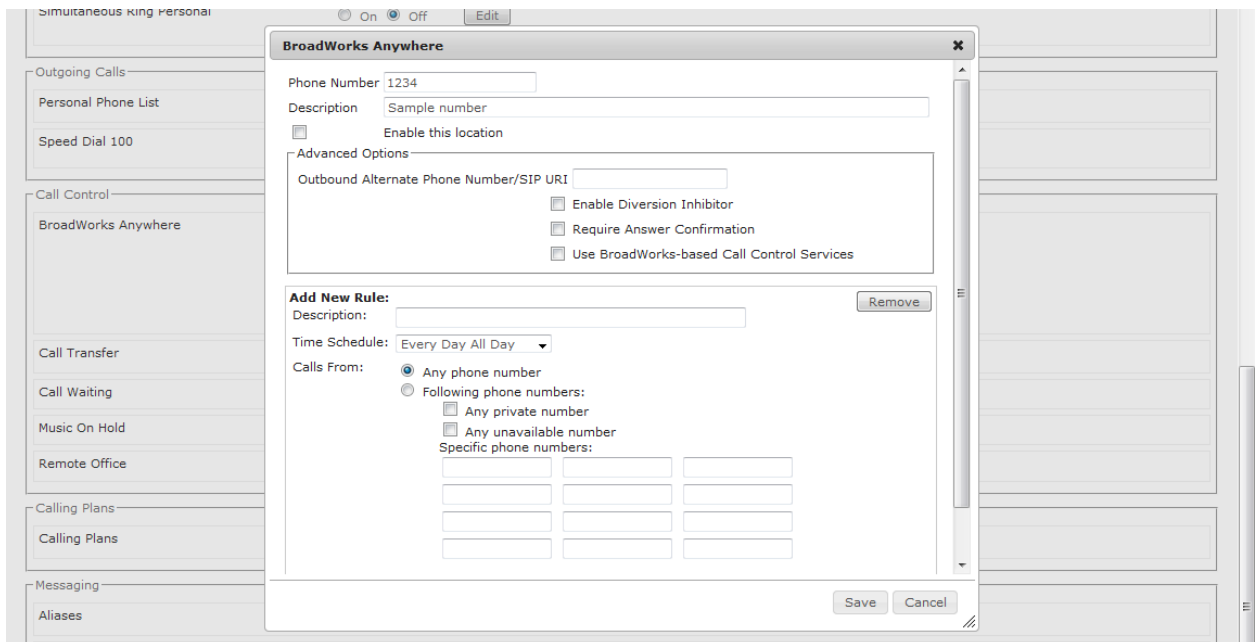
BroadWorks Anywhere 1 number(s) configured
 Alert all locations for Click-to-Dial calls
 [View Available Portal List](#)

Delete	Phone Number	Description	Active	Edit
<input type="checkbox"/>	1234	Sample number	<input type="checkbox"/>	<input type="button" value="Edit"/>

2. Click on **EDIT** next to the number you want to establish a rule.



3. Click on **ADD RULE**.



4. In the **DESCRIPTION** field enter a label that defines the rule (e.g., Family, Home, Boss, Operations, etc.)
5. In the **TIME SCHEDULE** field select from one of the options.
 - a. Every day all day
 - b. After hours
 - c. Business hours
 - d. Day

- e. Night
 - f. Weekend
6. In the **CALLS FROM** field select one of the options
- a. Any phone number – will ring the assigned number for all incoming calls
 - b. Any private number
 - c. Any unavailable number
 - d. Specific phone numbers – this option will only ring your assigned number if the incoming call matches a phone number in this list.
7. Click **SAVE**.

Access BroadWorks Anywhere from your BlackBerry

In order to access the BroadWorks Anywhere feature from your BlackBerry, you will need to dial into the BroadWorks Anywhere portal number provided by RGTS. The two most common uses for accessing the portal will be to (a) pull a call from your desk phone to your BlackBerry and (b) to place a call from your BlackBerry using your desk phone's caller ID.

Pull a call from your desk phone to your BlackBerry:

1. Dial the BroadWorks portal number
2. At the prompt, enter your voice portal password followed by the # sign
3. At the prompt, enter *11#

The three steps above can be programmed to your BlackBerry as a speed dial number. The speed dial must be programmed in the following sequence: Broadworks Portal number<Pause>VMpasscode#<Pause>*11#

Example: 12127895689<Pause>1234#<Pause>*11#

Place a call from your BlackBerry using your desk phone's caller ID

1. Dial the BroadWorks portal number
2. At the prompt, enter your voice portal password followed by the # sign
3. Dial the number you wish to call

Steps 1 and 2 may also be programmed as a second speed dial on your BlackBerry in the following sequence: Broadworks Portal number<Pause>VMpasscode#

Example: 12127895689<Pause>1234#